



People's Democratic Republic of Algeria
Ministry of Higher Education and Scientific Research
University of El Oued



Quality Policy

1. Statement of Commitment:

In alignment with the strategy of the Ministry of Higher Education and Scientific Research, and driven by our conviction that quality is the fundamental pillar for ensuring the university's status as a scientific and technological pole, the Presidency of the University of El Oued, along with its entire administrative and pedagogical staff, is committed to implementing a Comprehensive Quality Management System in accordance with the International Standard ISO 9001:2015.

Our transition toward the "Fourth Generation University" vision necessitates a focus on innovation, digitalization, and economic openness, while preserving our authentic identity and Saharan environment. Accordingly, we pledge to mobilize all necessary human and material resources to achieve our strategic goals and meet the aspirations of our students, partners, and society. This shall be accomplished through a process-based approach and risk management, given their profound impact on achieving quality objectives.

2. Vision and Mission

We aspire to embody a pioneering vision rooted in authenticity of belonging by optimally investing in the potential of our environment and integrating it with global performance through the adoption of the highest international standards in education and scientific research. Our goal is to achieve sustainable innovation and produce qualified national competencies capable of leading development and creating wealth.

3. Pillars of the Quality Policy

Based on our strategic commitments, our quality policy is built upon the following pillars:

First: Student-Centricity and Educational Quality: The "Student First" commitment is not merely a slogan, but a daily practice. We are committed to providing a stimulating educational environment and services (Catering, housing, transport, and activities) that unlock creative potential. This is achieved by improving pedagogical programs and training offers to align with labor market requirements and activating student life to enhance skills.

Second: Purposeful and Targeted Scientific Research: Directing the compass of scientific research and innovation toward providing real solutions for local and national development challenges. This involves focusing on priority areas for our region and encouraging patents and entrepreneurial activity.

Third: Digital Governance and Transparency: Adopting a "Zero Paper" approach by establishing a smart electronic administration that ensures responsiveness, transparency in management, and equal opportunity, in compliance with national laws and legislation.

Fourth: Partnership and Socio-Economic Engagement: Positioning the university as an engine for development by building bridges of genuine rather than formal cooperation. We aim to activate agreements with economic institutions to ensure high-quality internships for students and joint research projects, thereby enhancing the employability of our graduates.

4. Continuous Improvement

The university administration pledges to adopt a "Continuous Improvement and Development" approach through:

- Periodic review of the Quality Management System.
- Regularly measuring the satisfaction of stakeholders (students, professors, staff, and economic partners).
- Conducting internal and external audits to address non-conformities and reinforce strengths.

5. Message from the Rector

"Quality at the University of El Oued is a culture we live daily and a fundamental strategic path. I call upon all members of the university community to engage actively in this endeavor, so that together we may achieve sustainable leadership and excellence."

El Oued on: February 15, 2026

The Rector Prof. Omar Ferhati

